



# FAQ

## **Do I need to create a separate account for each person in my family?**

No, you do not. You can create one account for your whole family and add multiple readers.

## **I forgot my password.**

Click "request new password" at <https://corona.bookpoints.org/> and enter your email or username. A link will be sent to your email.

## **How do I add minutes?**

Go to your dashboard. Add the title of the book you read and add how many minutes you read. Remember to click submit. Your points will include the minutes you log. One minute = One point

## **How do I add a secret code?**

Go to your dashboard. Find your points. Under this circle is the secret code bar. Type the secret code and click submit. Additional point will be added to your total.

## **When do I get my prizes?**

Prize distribution events will be scheduled later in the summer. Dates will be announced as soon as possible.

## **Can I use the new MyLibro app for the Summer Reading Challenge?**

At this time any Summer At Your Library supplies will be available during Click, Park, and Pick-Up hours on a first come, first served basis.

## **Do you have a question we didn't cover?**

Visit <https://corona.bookpoints.org/help> and submit your question using the "Ask a Question form."